

Future Medical Records Requests

CARIEND

Effective **April 1, 2023**, we have retained Cariend, a medical records custodian, to manage Dr. Miller's medical records for the next 10 years. Cariend is not a medical provider and does not handle billing, medications, or referrals for the closed practice.

Requestors should be prepared to complete the Records Release Authorization Form and provide a copy of government-issued photo ID, as required by the HIPAA laws. **The fastest way to process requests for copies of medical records is to visit Cariend's website and submit your contact information at the link below – you will then be sent an email with instructions to securely upload your authorization form and ID:**

<https://www.cariend.com/request-records/>

If you do not have access to a computer or internet, Cariend can be reached by phone at: **(404) 991-7080** – please note that HIPAA laws do not allow medical records to be released based on a phone or email request.

If you prefer you can mail your completed Authorization Form and a high-quality copy of your Government-issued Photo ID to:

Cariend ROI
PO Box 1866
Thomasville, GA 31799-1866

If you have questions about the process, Cariend can also be contacted via email at Request@Cariend.com however, you should not send sensitive personal information or request documents through email.